



**Therapeutic Family Care Program**  
*Support for Children, Youth and Caregivers*

# Annual Report

**April 1, 2019—March 31, 2020**



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## **TFC COMMITTEES:**

### **EXECUTIVE COMMITTEE**

Dawn Walcott-Parris, DCAS  
Dwayne Stacey, HSCA  
Laura Quibell, KHCAS

### **MANAGEMENT ADVISORY COMMITTEE**

Annette Fegan, DCAS  
Nicole Broderick, HSCA  
Wendy Gordon, KHCAS  
Mary Price-Cameron, TFC  
Tiffany Thickson, TFC  
Duane Durham, TFC

# VISION, MISSION, VALUES

## VISION STATEMENT:

Every child and youth grows, builds on their strengths and reaches their potential in a permanent, positive, and secure environment.

*\*Reference to the child includes youth in the document*

## MISSION:

***To achieve a permanent family environment and community for every child youth who is part of the TFC Program we are committed to:***

- ⇒ Supporting the child and the caregiving family by providing therapeutic support that is part of the child's everyday experience.
- ⇒ Including everyone, the Child, the Family Society and the Community, in the child's life when making decisions.
- ⇒ Continually sharing information, learning and support with all individuals and groups who work together on behalf of the child.
- ⇒ Remembering that the work we do today is intended to help the child grow into adulthood and in a permanent relationship.
- ⇒ Making sure that our work is always being evaluated and improved.

## VALUES:

We are guided by the following:

### *Being child, and family focused:*

- The current and future needs of the child and caregiving family are our first consideration.

### *Permanence and Continuity:*

- Children/youth grow up and develop best having the opportunity to experience positive and attuned relationships. This takes place in the context of a permanent, enduring placement .

### *Working together:*

- Our strength and successes are the results of working together, continually communicating, and including and valuing everyone's contributions to the life of the child/youth and family.

### *Diversity:*

- We embrace a diverse organization that is responsive, inclusive and respectful of all people.

### *Being creative and flexible:*

- We promote flexibility and creativity in our thinking, problem solving, and decision making.

### *Being accountable.*

- We are responsible to ensure that all of our actions show our commitment to the care of children/youth and families the standards and excellence which the program strives to achieve.

### *Continuous learning.*

- Every situation is an opportunity to learn and to grow together.

# PROGRAM MANAGER'S REPORT

## Report on Activity for 2019-2020

### ***Supporting Family Based Care***

The Therapeutic Family Care Program (TFC) continues in its unwavering support and care of children/youth and their caregivers. The Program, is in its 30th year starting in December 1989. It continues to develop and adapt to emerging best practice building on the strength and normalizing the lives of children. Permanent, enduring family relationships continue to be our target.

It remains a unique and collaborative partnership sponsored by three Children's Aid Societies including Durham, Highland Shores and Kawartha-Haliburton. Since its inception, the program has moved from its initial offering of the Therapeutic Foster Home Program (TFHP). This program is now a partner with the Clinical Service Support Program (CSSP) and the Mixed Modality Program (MMP).

In 2019/20 a full range of service has been offered across all three programs. While occupancy remains at a high level it is our objective to run at one hundred percent occupancy wherever possible. Accomplishment of this goal will continue to necessitate close working relationships and communication between the program and the Societies. TFC provided 46,644 days service in 2019/20. In the past year TFC served 23% foster care, 23% Kinship, 17% adoption, and 37% biological family. The Mixed Modality Program is a caregiver led, family based foster care with Casual Staff Worker staff support. MMP provided 1525 days service.

The Program continues to review the outcome of service to children/youth and families in all three programs through application of the Assessment Checklist for Children and Youth. This data collection has been ongoing for twelve years now and has over 2,100 data entries. Analysis of this is ongoing. The last analysis of data indicated that "on average, children are significantly improving in all types of placements. (kin, bio, adoption, foster). We introduced a new outcome measure; *Thinking About Your Child*; (Granger 2009) this outcome measure is primarily to look at our permanency outcomes.

We have completed a Strategic Planning process; during the period that runs from 2017-2022. It is in keeping with the needs and demands of our sponsoring Societies. Some of the past year activities related to Strategic Plan are increased clinical training seminars to caregivers and staff. All TFC staff have become certified in level one and two Dyadic Developmental Practice (DDP). We continue to expand the use of enhanced caregiving services that has been promoting permanence. We continue to trend towards supporting more biological families either preventing children/youth from coming into Care or help reunify them with permanent biological family members. We continue our work with Regional Adoption Team by providing a Nurturing Attachment Adoption Group for couples waiting to adopt. Our most recent Value for Money audit indicates that one year post discharge from TFC families are still experiencing permanency. Also regarding cost avoidance there were a number of files (42) that without clinical service would have necessitated a much greater cost to the Society's. Diversity initiatives continue to develop and be a priority within TFC and relationships have been established with the three sponsoring societies regarding Equity, Diversity & Inclusivity Committees (EDI)

In closing, the program expresses its thanks and indebtedness to all caregivers. Their informed and unwavering belief in the children and youth that they care for is an enduring gift to the entire community. We look forward to collaborating with Society staff that continually exudes hope, belief and compassion in their daily challenges and accomplishments. We give special thanks to our Executive Directors Tami Callahan, Steven Woodman, and Jennifer McLaughlan.

We continue to move forward in bringing our Vision statement to fruition "Every child and youth grows, builds on their strengths and reaches their potential in a permanent, positive and secure environment".



***Duane Durham***  
***May 2020***

# REVENUES & COSTS 2019 - 2020

## Therapeutic Family Care Program

Income Statement for the Year Ended March 31, 2020

	2018—2019	2019-2020
<b>REVENUE</b>	\$2,243,862	\$2,291,304
<b>EXPENDITURES</b>		
Salaries	\$1,347,317	\$1,360,986
Benefits	335,322	361,609
Accommodations	79,735	92,423
Maintenance & Repairs	13,062	12,254
Communication	17,414	80,169
Equipment	7,994	5,545
Information Systems	1,234	2,470
Other Office Expenses	4,328	6,172
Training & Education	22,461	16,820
Promotion & Publicity	8,673	7,747
Transportation	113,128	114,412
Purchased Professional Services—Client	34,675	22,841
Miscellaneous (dues & fees)	108,294	111,051
<b>TOTAL EXPENDITURES</b>	2,094,497	2,118,473
<b>Total Net Expenditures</b>		
<b>SURPLUS / (DEFICIT)</b>	149,365	172,831

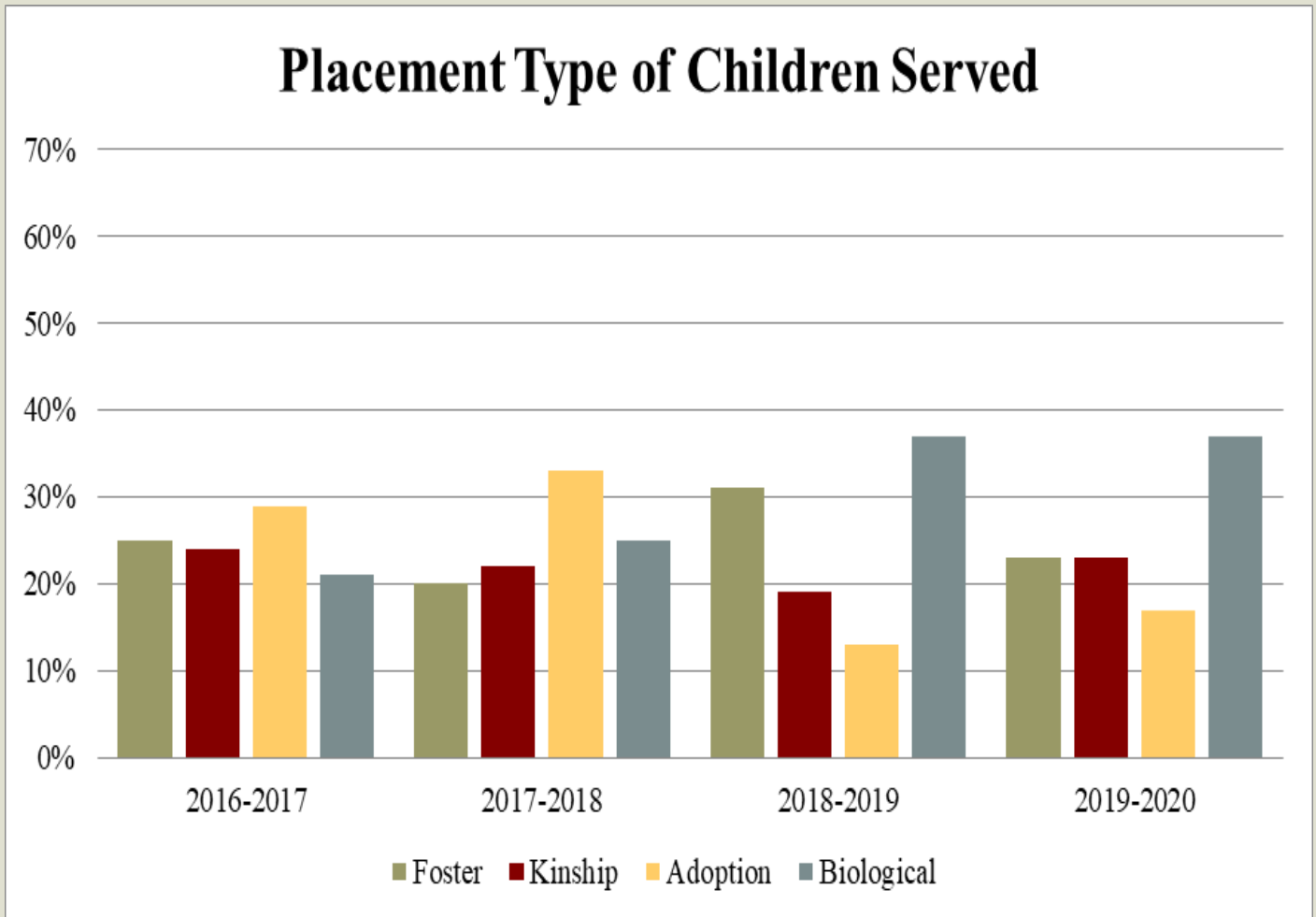
# Child / Foster Home Statistical Information by Society

*Effective - March 31, 2020*

	TFC	MMP
Projected Days Service 2019-2020 (leap year)	36,234	4392
<b>Actual Days Service 2019-2020</b>	46,644	1,525 *Fully allocated to Enhanced Foster Care in Durham CAS
Clinical Unit Cost 2019-2020	51.57	96.62

## 255 Children Served in 2019-2020

In the past year TFC served 23% foster care, 23% Kinship, 17% adoption, and 37% biological family.



## Cost Avoidance

This data is collected through consultation with Society and TFC Staff. Data was from the fiscal year **April 1, 2018 to March 31, 2019**. It is noted that a large number of files are appropriately placed in permanent placements. However, there are also a number of files (42) that without clinical service would have necessitated a greater cost to the Society.

**Formula Calculation:** Society cost (including caregiver per diem) + TFC cost per child of 39.24 CSSP; 57.96 TFHP or 104.84 MMP equals total cost. Then projected rate of replacement (if necessary) creates the cost avoidance.

Of the 44 files noted above there was a total of **8,122** days service with a cost avoidance of **\$734,025.17**.

The following questions were asked at the Executive Committee meeting in December 2018. The data was gathered on the 2018-2019 fiscal year. (**April 1, 2018-March 31, 2019**)

What was the **total number of children** that received TFC service: **234**

One year post discharge from TFC services are they **still in permanency/permanent placements?**

DCAS – 79 children were served; 44 children were/are in permanent placements (56%)

KHCAS – 57 children were served; 43 children were/are in permanent placements (75%)

HSCA – 98 children were served; 64 children were/are in permanent placements (65%)

What was the **number of hours** casual support workers provided in all three programs?

(April 1, 2019-March 31, 2020)

DCAS – 2302 hours in Enhanced Foster Care (from MMP budget)

HSCA – 2531 in MMP hours; 1152 Casual Hours, 1176 in Bill Back hours

KHCAS – 487 Casual hours

What was the **number of families** serviced by casual staff? (April 1, 2019-March 31, 2020)

DCAS – 17

HSCA – 30

KHCAS – 8



**Therapeutic Family Care Program**  
*Support for Children, Youth and Caregivers*

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**For the Sponsoring Societies of:**



Durham Children's Aid Society  
1320 Airport Boulevard  
Oshawa, ON L1H 7K4  
1-905-433-1551 or  
1-800-461-8140  
[www.durhamcas.ca](http://www.durhamcas.ca)



Highland Shores Children's Aid  
P.O. box 186  
363 Dundas Street West  
Belleville, ON K8P 1B3  
1-613-962-9291 or  
1-800-267-0570  
[www.highlandshorescas.com](http://www.highlandshorescas.com)



Kawartha-Haliburton Children's Aid Society  
1100 Chemong Road  
Peterborough, ON K9J 7X2  
1-705-743-9751 or  
1-800-661-2843  
[www.khcas.on.ca](http://www.khcas.on.ca)

