



**Therapeutic Family Care Program**  
*Support for Children, Youth and Caregivers*

# Annual Report

**For the Fiscal Year:  
April 1, 2020—March 31, 2021**



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## **TFC COMMITTEES:**

### **EXECUTIVE COMMITTEE**

Dawn Walcott-Parris, DCAS  
Dwayne Stacey, HSCA  
Stephen Martin, KHCAS

### **MANAGEMENT ADVISORY COMMITTEE**

Annette Fegan, DCAS  
Nicole Broderick, HSCA  
Wendy Gordon, KHCAS  
Mary Price-Cameron, TFC  
Tiffany Thickson, TFC  
Duane Durham, TFC

# VISION, MISSION, VALUES

## VISION STATEMENT:

Every child and youth grows, builds on their strengths and reaches their potential in a permanent, positive, and secure environment.

*\*Reference to the child includes youth in the document*

## MISSION:

***To achieve a permanent family environment and community for every child youth who is part of the TFC Program we are committed to:***

- ⇒ Supporting the child and the caregiving family by providing therapeutic support that is part of the child's everyday experience.
- ⇒ Including everyone, the Child, the Family Society and the Community, in the child's life when making decisions.
- ⇒ Continually sharing information, learning and support with all individuals and groups who work together on behalf of the child.
- ⇒ Remembering that the work we do today is intended to help the child grow into adulthood and in a permanent relationship.
- ⇒ Making sure that our work is always being evaluated and improved.

## VALUES:

We are guided by the following:

*Being child, and family focused:*

- The current and future needs of the child and caregiving family are our first consideration.

*Permanence and Continuity:*

- Children/youth grow up and develop best having the opportunity to experience positive and attuned relationships. This takes place in the context of a permanent, enduring placement .

*Working together:*

- Our strength and successes are the results of working together, continually communicating, and including and valuing everyone's contributions to the life of the child/youth and family.

*Diversity:*

- We embrace a diverse organization that is responsive, inclusive and respectful of all people.

*Being creative and flexible:*

- We promote flexibility and creativity in our thinking, problem solving, and decision making.

*Being accountable.*

- We are responsible to ensure that all of our actions show our commitment to the care of children/youth and families the standards and excellence which the program strives to achieve.

*Continuous learning.*

- Every situation is an opportunity to learn and to grow together.

## STRATEGIC PRIORITIES:

Continue to develop and promote permanency mission in the work by enhanced outcomes and experiences of children, youth and families we serve

Continue the Excellence and Pride in the Program

Continue to Strengthen Society Partnerships with TFC and have the flexibility and adaptability to meet the unique needs of the individual agencies

Evidence Informed Services

# PROGRAM MANAGER'S REPORT

## Report on Activity for 2020-2021

### *Supporting Family Based Care*

The Therapeutic Family Care Program (TFC) continues in its unwavering support and care of children/youth and their caregivers. The program is in its 32<sup>nd</sup> year starting in December 1989. It continues to develop and adapt to emerging best practice building on the strength of children/youth and families. Permanent and enduring family relationships continue to be our target.

It remains a unique and collaborative relationship sponsored by three Children's Aid Societies, Durham Children's Aid Society Highland Shores Children's Aid and Kawartha-Haliburton Children's Aid Society. Since its inception the program has moved from its initial offering of the Therapeutic Foster Homes Program (TFHP) to include the Clinical Service Support Program (CSSP) and the Mixed Modality Program (MMP).

This year was a most difficult year due to the pandemic. We were all challenged to be creative and supportive in these strange and unprecedented times. More than ever we value our relationships with our sponsoring Society's and value our work together. TFC staff continued to provide support to caregivers throughout the pandemic and their service remained at a high level. Primarily due to the pandemic there was a 243,385 surplus at end of fiscal year. This was primarily due to less mileage, less casual staff able to provide one to one support, office expenses etc. The surplus was given back to the Society proportionally to the amount of service each Society has.

In 2020/2021 a full range of service has been offered across all three programs. While service remains at a high level it is our objective to run at 100% service. Accomplishment of this goal will continue to necessitate close working relationships and communication between the program and sponsoring Societies. In the past year TFC served 42% biological families, 23% kinship families, 21% foster families, and 14% Adoptive families. Over a four- year trend support to biological families has increased by 17%, support to foster and kin care has remained stable increasing by 1% respectively, while support to adoptive families has reduced by 19%.

TFC continues to review the outcome of service to children/youth and families. In all three programs through application of the Assessment Checklist for Children and Youth. This data collection has been going for thirteen years now and has over 2,200 data entries. Analysis of this is ongoing. The last analysis of data indicated that "on average children are significantly improving in all caregiver types".

Some of the past year's activities related to the TFC Strategic Plan are increased training to caregivers and staff. A clinical focus continues to be Dyadic Developmental Practice, Nurturing Attachments and Developmental Trauma. Diversity initiatives continue to develop and be a priority within TFC and relationships have been established with the three sponsoring Societies regarding equity, diversity and inclusivity.

In closing, the program expresses its thanks and indebtedness to all caregivers. Their informed and unwavering belief in the children and youth that they care for is an enduring gift to the entire community. We look forward to our work together with our sponsoring Society's and stakeholders in 2021/2022. We continue to move forward in bringing our Vision statement to fruition "Every child and youth grows, builds on their strengths and reaches their potential in a permanent, positive and secure environment"

***Duane Durham***  
***June 2021***



# REVENUES & COSTS 2020 - 2021

## Therapeutic Family Care Program

Income Statement for the Year Ended March 31, 2021

	<b>2019-2020</b>	<b>2020-2021</b>
<b>REVENUE</b>	\$2,291,304	\$2,388,480
<b>EXPENDITURES</b>		
Salaries	\$1,360,986	\$1,305,050
Benefits	361,609	351,290
Travel	114,412	56,987
Training and Recruitment	16,820	42,030
Building Occupancy	92,423	89,422
Client Needs	22,841	54,896
Special Events	7,747	4,220
Office Admin	30,164	23,878
Miscellaneous	111,051	217,254
Computer Supplies	419	69
<b>TOTAL EXPENDITURES</b>	<b>2,118,473</b>	<b>2,145,095</b>
<b>Total Net Expenditures</b>		
<b>SURPLUS / (DEFICIT)</b>	<b>172,831</b>	<b>243,385</b>

# Child / Foster Home Statistical Information by Society

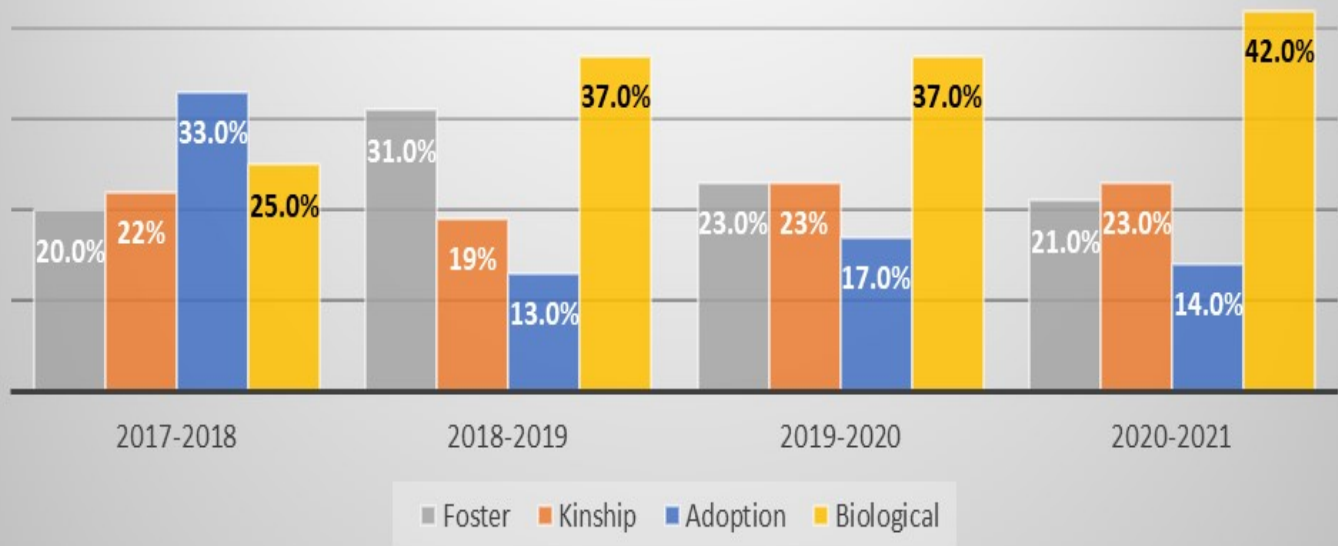
*Effective - March 31, 2021*

	TFC	MMP
Projected Days Service 2020-2021	36,135	4380
<b>Actual Days Service 2020-2021</b>	43,084	591 *Fully allocated to Enhanced Foster Care in Durham CAS
Clinical Unit Cost 2020-2021	51.28	96.43

## 239 Children Served in 2020-2021

In the 2020-2021 fiscal year TFC served 21% foster care, 23% Kinship, 14% adoption, and 42% biological family.

### Placement Type of Children Served



## Cost Avoidance

This data is collected through consultation with Society and TFC Staff. Data was from the fiscal year **April 1, 2019 to March 31, 2020**. It is noted that a large number of files are appropriately placed in permanent placements. However, there are also a number of files (42) that without clinical service would have necessitated a greater cost to the Society.

**Formula Calculation:** Society cost (including caregiver per diem) + TFC cost per child of 51.28 TFC or 96.43 MMP equals total cost. Then projected rate of replacement (if necessary) creates the cost avoidance.

Of the 42 files noted above there was a total of **7,616** days service with a cost avoidance of **\$936,512.84**.

The data was gathered on the 2018-2019 fiscal year. (April 1, 2019-March 31, 2020)

What was the **total number of children** that received TFC service: **247**

One year post discharge from TFC services are they **still in permanency/permanent placements?**

OVERALL – 244 children were served; 195 children were/are in permanent placements (79%)

DCAS – 72 children were served; 49 children were/are in permanent placements (68%)

KHCAS – 64 children were served; 57 children were/are in permanent placements (89%)

HSCA – 111 children were served; 89 children were/are in permanent placements (80%)

What was the **number of hours** casual support workers provided in all three programs?

(April 1, 2020-March 31, 2021)

DCAS – 2359 hours in Enhanced Foster Care (from MMP budget)

HSCA – 3120 in MMP hours; 1972 Casual Hours

KHCAS – 59 Casual hours

What was the **number of families** serviced by casual staff? (April 1, 2020-March 31, 2021)

DCAS – 16

HSCA – 21

KHCAS – 2



**Therapeutic Family Care Program**  
*Support for Children, Youth and Caregivers*

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TFC.Reception@tfcprogram.ca  
<https://www.khcas.on.ca/therapeuticfamilycare/>

**For the Sponsoring Societies of:**



Durham Children's Aid Society  
1320 Airport Boulevard  
Oshawa, ON L1H 7K4  
1-905-433-1551 or  
1-800-461-8140  
[www.durhamcas.ca](http://www.durhamcas.ca)



Highland Shores Children's Aid  
P.O. box 186  
363 Dundas Street West  
Belleville, ON K8P 1B3  
1-613-962-9291 or  
1-800-267-0570  
[www.highlandshorescas.com](http://www.highlandshorescas.com)



Kawartha-Haliburton Children's Aid Society  
1100 Chemong Road  
Peterborough, ON K9J 7X2  
1-705-743-9751 or  
1-800-661-2843  
[www.khcas.on.ca](http://www.khcas.on.ca)

