



Fiscal 2019/20 was an eventful year for KHCAS. One filled with opportunity, challenges and change.

In late 2019, the Board of Directors undertook a Strategic Plan consultation following the closing of the 2013/14 Strategic Plan. Following an extensive engagement process with staff, community partners, stakeholders and youth, the Board renewed the commitment to the vision: families and communities that thrive. The mission was updated to include young adults, a key group of individuals we support and work with, to be: engaging families and the community to protect and support children, youth and young adults. Building on the previous strategic plan and incredible work accomplished by the Agency over the past six (6) years, three (3) new strategic priorities were developed following the consultation:

1. Our Commitment to Service Responsiveness – we will provide equitable and consistent services that are inclusive of the voice of children, youth, young adults, families and communities.
2. Our Commitment to Service Community Partnerships and Collaboration – we will create dynamic services that responds to the diverse needs of children, youth, young adults and families by courageously leading and facilitating active collaboration with the community.
3. People are our greatest strength – we will be an inclusive and interconnected workplace, where strengths and contributions of all are invited, valued and celebrated.

The consultation process of the many stakeholders also informed the need for clarity in the values the Society will embody to support the Strategic Priorities:

- Child and Youth Centred
- Family Focused
- Equity and Inclusion
- Strength Based & Informed Practice
- Together with Partners
- Integrity & Accountability

With the strategic priorities clearly defined, projects are moving forward to support the vision, mission and values.

Partnerships are without a doubt a key cornerstone in the work we do to support families, children and young persons. This year, we had the pleasure of celebrating alongside Highland Shores Children's Aid and Durham Children's Aid Society the 30th anniversary of the Therapeutic Family Care program as well as solidifying the work we do in partnership with the Kawartha-Haliburton Children's Foundation. Throughout the year we also worked in close partnership with Dnaagdawenmag Binnoojiyag Child and Family Services, Curve Lake First Nation and Hiawatha First Nation to restore the mandate of service delivery for Indigenous families.

Committed to increasing our efforts to challenge attitudes and perceptions about racism and oppression in our Agency and across the child welfare sector, we launched the OACAS Equity Curriculum within the Agency with a commitment to train all employees. Thank you to the commitment and leadership of the Equity Council and Indigenous Circle for guiding these imperative discussions

needed to identify, acknowledge and own that systemic discrimination, inequity and oppression exists, and to create the change necessary to remove systemic barriers that have a disproportionate impact on marginalized communities.

Fiscal 2019/20 brought about announcements from the Ministry of Children, Community and Social Services (MCCSS) regarding Child Welfare Modernization. With the goal of wanting every child and young person to be supported to succeed and thrive; MCCSS embarked on a significant consultation process with the sector, key stakeholders and youth. It is hoped that the redesign will make a difference for children and youth by building programs that protect them, help to improve their futures and ensures quality supports are provided.

In February, KHCAS celebrated 32 years of exemplary child welfare service with the retirement of Executive Director, Jennifer Wilson. Jennifer joined the Agency in 2012 and led the Agency through strategic planning, CPIN deployment, two (2) Ministry reviews and service model changes, all in the support of improving outcomes for families, children and young persons who work with the Agency. The Board thanks Jennifer for her commitment to public service and her contributions to the community. The Board was pleased to announce Jennifer McLauchlan as Interim Executive Director in February.

COVID-19 brought with it one of the most significant impacts on our Agency at the end of 2019/20. The sector and Agency were radically transformed in how service was delivered, how we communicated and the way we supported each other, families, children and young people. Our offices were closed, visits were held virtually, and personal protective equipment was imbedded for critical and essential face-to-face visits. The impact of COVID-19 is still unknown, and the pandemic is far from over, but we know that service responsiveness to meet the needs of families, children and young persons, especially those who are marginalized and vulnerable is imperative.

With the challenges of changing leadership, child welfare redesign, operating during a global pandemic COVID-19 and a new strategic plan approved, comes opportunity. A chance to think and serve differently by listening to the voices of families, children and young people by integrating community supports to improve quality of service and outcomes.

Through all of this, our people are our greatest strength! A special thank you to all employees, foster parents, volunteers and Board Directors who together are the heart and soul of the organization. Their commitment and hard work have made so much possible during the past year and are a true testament to the vision for...

### **Families and Communities That Thrive.**



**Rod  
Sutherland**  
President

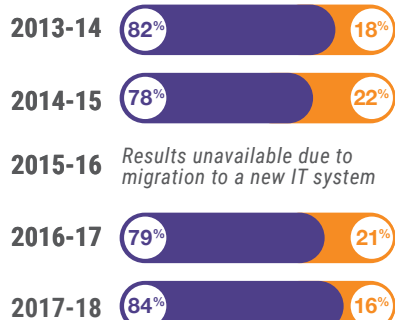


**Jennifer  
McLauchlan**  
Executive Director

## Recurrence of Child Protection Concerns

in a family after an investigation

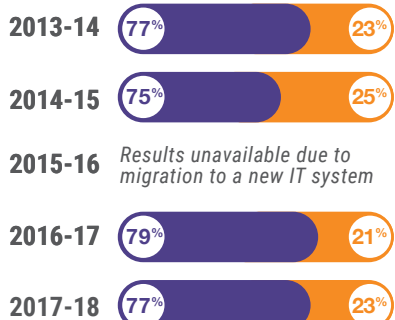
- % of families with no recurrence of child protection concerns within 12 months
- % of families with verified recurrence of child protection concerns within 12 months



## Recurrence of Child Protection Concerns

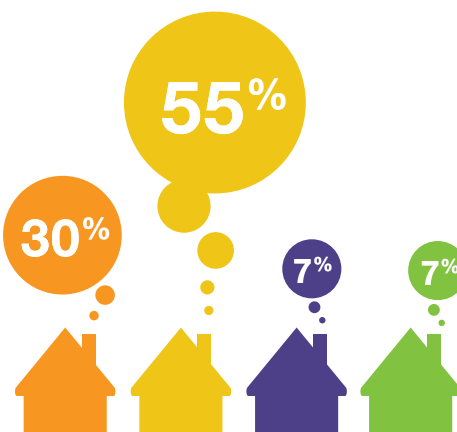
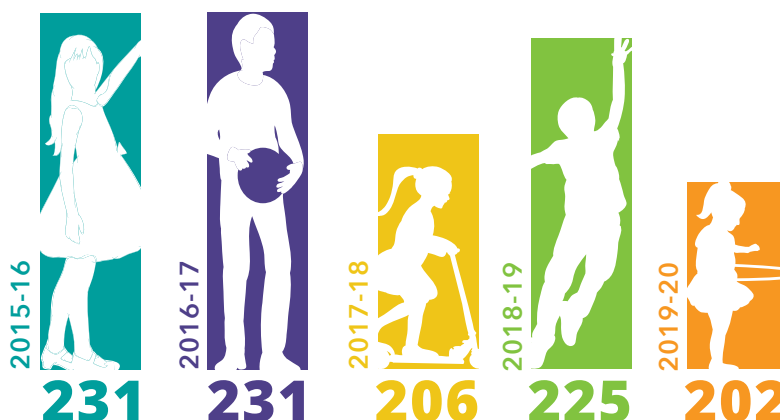
in a family after ongoing protection services provided

- % of families with no recurrence of child protection concerns within 12 months
- % of families with verified recurrence of child protection concerns within 12 months



## Children in Our Care

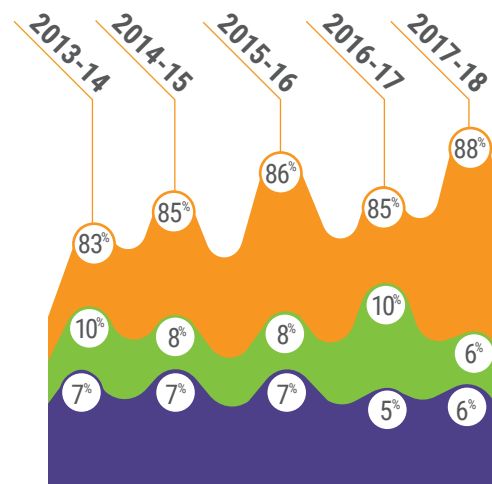
March 31, 2016-20



## Where Do Children In Care Live?

At March 31, 2020

- Living Independently
- Family Based Care
- Group Home
- Free Home or Other



## Days of Care by placement type

- Family Based Care
- Group Care
- Other

## Working to Keep Children Safe



3,139

Number of child protection reports received



1,551

Number of matters assessed as not meeting the criteria for intervention, nor needing a full investigation



1,588

Investigations opened



103

Number of families linked to other services to best meet their needs



340

Number of families receiving ongoing services at March 31, 2020

## STRATEGIC PLAN & DIRECTIONS 2013-2020

### OUR VISION

Families and communities that thrive.

### OUR MISSION

Engaging families and the community to protect children and youth.

### OUR VALUES

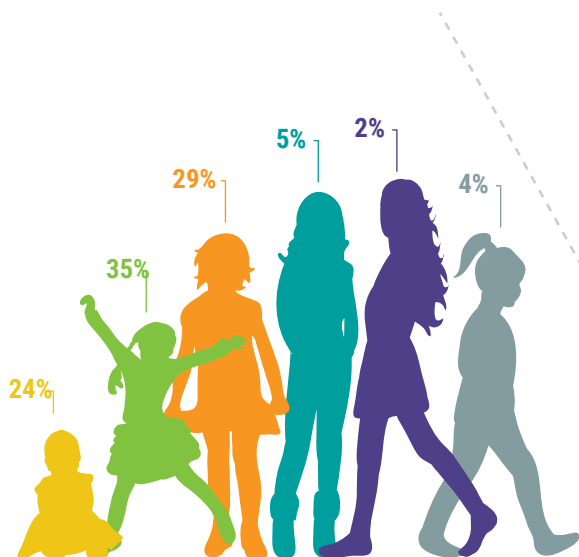
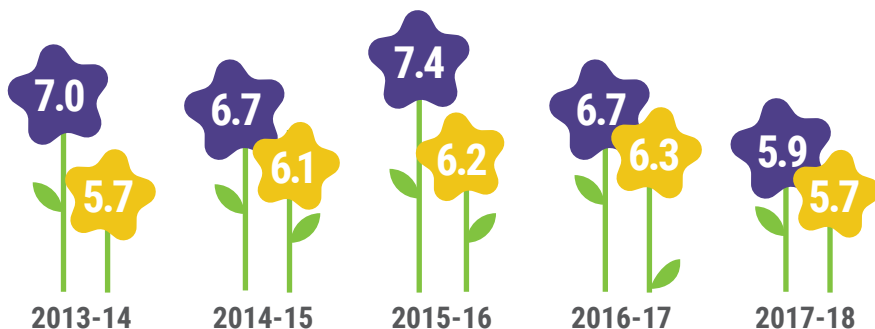
- Child Centered
- Family Focused
- Community Engagement
- Respect
- Culture of Learning
- Diversity

### STRATEGIC DIRECTIONS:

- Operational Excellence
- Workplace of Choice
- Evidence Informed Services
- Strengthening Communities

## Average Score Out of 8 Measuring the Quality of the Caregiver and Youth Relationship

● Age 10-15 ● Age 16-17



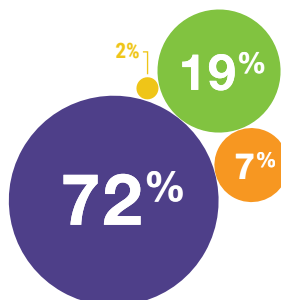
## % of Children Served by Age Group

● 0-4 Years ● 5-9 Years ● 10-15 Years  
● 16-17 Years ● 18-21 Years ● Unknown

6191 children and youth were served in 2019-2020. Each child is counted only once at the age category they were on April 1<sup>st</sup> 2019.

## % of Children Served by Maximum Level of Intervention

● Served at Intake/Invest ● Served in out of home care  
● Served at Ongoing ● Served in OCW



6191 children and youth were served in 2019-2020. Each child is counted only once at the maximum level of intervention, e.g. if a child was served in an intake, an investigation and an ongoing case, they are counted at ongoing. Out of home includes kinship service and all residential care.



## Time to Permanency

Between 2013-14 and 2017-18 on average **68% of children in care found permanency within 0-12 months** of coming into care.

## SERVICE TO CHILDREN IN OUR CARE



**119** Number of children admitted to care this year



**77** Total number of approved foster homes at year end<sup>1</sup>

<sup>1</sup> Includes Foster Care, Kin in Care and Formal Customary Care Homes.



During the year, an average of **61 CHILDREN** were in Kinship Service Placements



**13** Number of children re-admitted to care throughout the year



**13 ADOPTIONS** were finalized for children



During 2019-20 **6,191** children and youth age 0-21 years in the jurisdictions of Haliburton, City of Kawartha Lakes & Peterborough were provided services by Society child welfare workers in the community.

# KAWARTHA-HALIBURTON CHILDREN'S AID SOCIETY

This information should be read in conjunction with the audited Financial Statements at March 31<sup>st</sup>, 2020.

## CONDENSED STATEMENT OF FINANCIAL POSITION

At March 31

	2020 \$	2019 \$
<b>ASSETS</b>		
Current	723,985	1,760,693
Tangible Capital Assets	2,708,123	2,860,658
	<b>3,432,108</b>	<b>4,621,351</b>

<b>LIABILITIES &amp; FUND BALANCES</b>		
Current Liabilities	1,668,222	1,872,708
Post Retirement Benefits	576,800	544,800
Fund Balances	1,187,086	2,203,843
	<b>3,432,108</b>	<b>4,621,351</b>

## CONDENSED STATEMENT OF OPERATIONS & CHANGES IN FUND BALANCES

For the year ended March 31

	2020 \$	2019 \$
<b>Revenue</b>		
Province of Ontario	23,108,678	23,846,157
<b>Expenditures</b>		
Salaries and benefits	15,075,708	15,538,550
Boarding and personal needs	6,996,918	6,917,013
Amortization	152,535	154,284
Other operating expenses	4,126,256	4,112,172
	<b>26,351,417</b>	<b>26,722,019</b>
<b>Expenditure recoveries and other income</b>	<b>(2,225,982)</b>	<b>(2,158,280)</b>
<b>Net expenditures</b>	<b>24,125,435</b>	<b>24,563,739</b>
<b>Excess of net expenditures over revenue</b>	<b>(1,016,757)</b>	<b>(717,582)</b>
Fund balances, beginning of year	2,203,843	2,921,425
<b>FUND BALANCES, END OF YEAR</b>	<b>1,187,086</b>	<b>2,203,843</b>



## CONTACT US

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