

## OUR VISION

Families and communities that thrive.

## OUR MISSION

Engaging families and the community to protect and support children, youth and young adults.

## OUR VALUES



directions

STRATEGIC

priorities

**Our Commitment to Service Responsiveness**

We will provide equitable and consistent services that are inclusive of the voice of children, youth, families and communities

- Enhance outcomes for children by working with their family, community and their circle of care to deliver the right service at the right time
- Champion equity and advocate on behalf of children, youth and families in our communities to address the vulnerabilities they experience
- Create opportunities for and embrace feedback as a learning opportunity and contribute to more informed, timely and responsive services
- Create a sense of belonging for children by engaging supports that includes their family, culture and community

**Our Commitment to Service Community Partnerships and Collaboration**

We will create dynamic services that responds to the diverse needs of children, youth and families by courageously leading and facilitating active collaboration with the community

- Understand and action Truth and Reconciliation by supporting First Nations and Indigenous communities and partners in the delivery of services to Indigenous children, youth and families
- Champion equity and advocate on behalf of children, youth and families in our communities to address the vulnerabilities they experience
- Actively engage with our partners to continue to build integrity and trust about our respective contributions and accountabilities
- Lead community engagement and integration of services towards better outcomes for children, youth and families

**People are our Greatest Strength**

We will be an inclusive and interconnected workplace, where strengths and contributions of all are invited, valued and celebrated

- Promote safety and wellbeing through engagements with staff, volunteers and foster families
- Cultivate a strong workplace that supports inclusivity, collaboration and team work with shared accountability
- Strengthen organizational and leadership capacity through staff development, growth and recognition
- Recruit and retain a diverse workforce, including foster parents and volunteers
- Encourage innovative processes that support service responsiveness and create efficiencies in practice