

OUR VISION

Families and communities that thrive.

OUR MISSION

Engaging families and the community to protect and support children, youth and young adults.

OUR VALUES

Family Focused

We are committed to supporting families in ways that meet their needs by listening, hearing, acknowledging and understanding through their participation.

Together with Partners

We value community partnerships in the work that we do.

CHILD AND YOUTH CENTRED

We place children and youth at the heart of all we do.

Equity and Inclusion

We respect, recognize and value differences, and promote equity and inclusion for all.

Integrity and Accountability

We create and support an environment of trust, respect, integrity and honesty. We are transparent and accountable for our actions, work and results and are reliable in our services.

Strength Based and Informed Practice

We build on individual strengths and provide opportunity for all to achieve their potential.

directions

STRATEGIO

Our Commitment to Service Responsiveness

We will provide equitable and consistent services that are inclusive of the voice of children, youth, families and communities

- Enhance outcomes for children by working with their family, community and their circle of care to deliver the right service at the right time
- Champion equity and advocate on behalf of children, youth and families in our communities to address the vulnerabilities they experience
- Create opportunities for and embrace feedback as a learning opportunity and contribute to more informed, timely and responsive services
- Create a sense of belonging for children by engaging supports that includes their family, culture and community

Our Commitment to Service Community Partnerships and Collaboration

We will create dynamic services that responds to the diverse needs of children, youth and families by courageously leading and facilitating active collaboration with the community

- Understand and action Truth and Reconciliation by supporting First Nations and Indigenous communities and partners in the delivery of services to Indigenous children, youth and families
- Champion equity and advocate on behalf of children, youth and families in our communities to address the vulnerabilities they experience
- Actively engage with our partners to continue to build integrity and trust about our respective contributions and accountabilities
- Lead community engagement and integration of services towards better outcomes for children, youth and families

People are our Greatest Strength

We will be an inclusive and interconnected workplace, where strengths and contributions of all are invited, valued and celebrated

- Promote safety and wellbeing through engagements with staff, volunteers and foster families
- Cultivate a strong workplace that supports inclusivity, collaboration and team work with shared accountability
- Strengthen organizational and leadership capacity through staff development, growth and recognition
- Recruit and retain a diverse workforce, including foster parents and volunteers
- Encourage innovative processes that support service responsiveness and create efficiencies in practice